



HMPPS Co-Financing Organisation (CFO) accesses European Social Fund (ESF) monies to deliver the CFO3 programme as part of the Social Inclusion Thematic Objective for the 2014-2020 ESF programme. Policy led and output driven, as of March 2020 the CFO3 programme has delivered services to **69,818** participants in custody and community to move them closer to the labour market.

The CFO3 programme targets those offenders furthest away from, and who have difficulty accessing, the mainstream services currently available. By tackling a range of identified barriers, CFO3 programme providers prepare offenders for mainstream provision. CFO3 programme participants are generally unskilled, unqualified, unemployed or economically inactive and de-motivated. Drug and alcohol abuse, behavioural issues, problems with debt and housing alongside relationship issues and poor physical and mental health are common place.

Operational delivery is devolved via nine regional contracts across England (excluding Cornwall), split across four prime providers. CFO3 programme delivery is aimed at complementing existing provision, particularly education in prisons as well as other existing employment and skills services. As of March 2020 the CFO3 programme has moved or assisted **4,892** participants into employment. The CFO3 programme commenced in July 2015 and will run to August 2023.

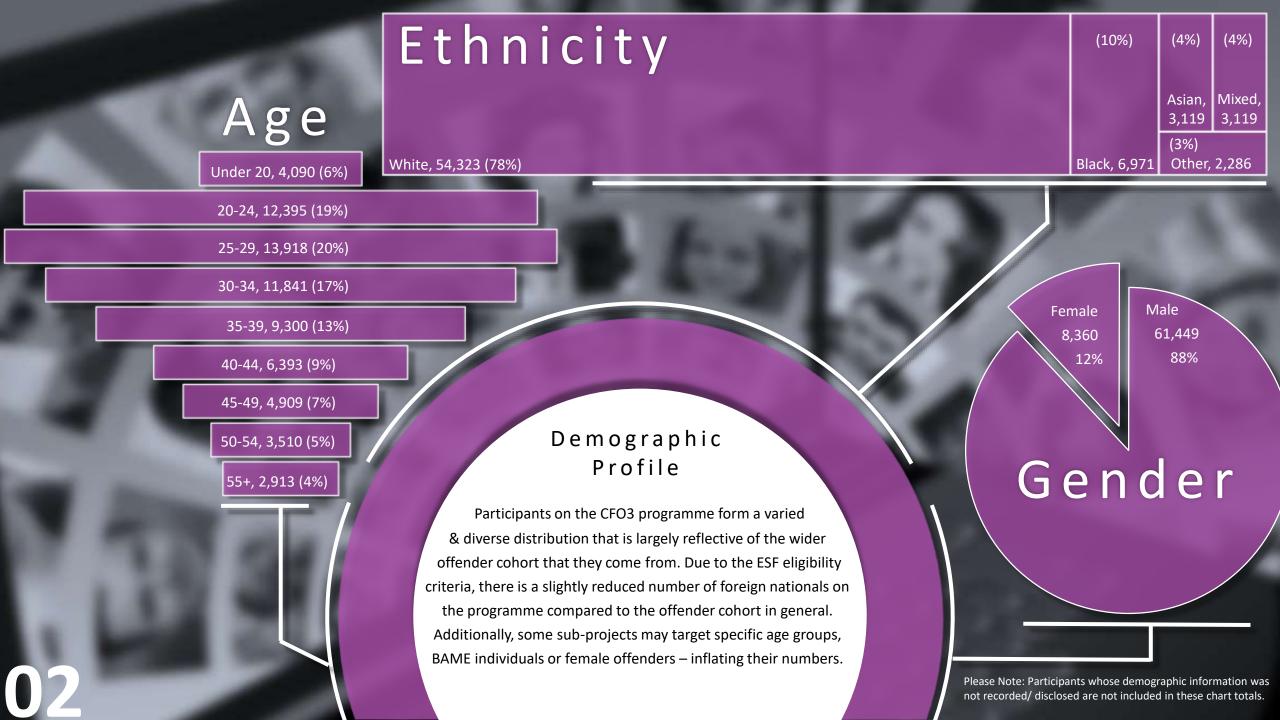
More information about CFO3 services can be found at https://www.co-financing.org/











# Geographical Coverage: Custody

**36,194 (52%)** participants were enrolled on the programme whilst being held in custody

#### **North West**

13 out of 16 prisons worked in. At any given time, **15%** of prison population enrolled. **16%** on CFO3 programme at time of release.

### **West Midlands**

8 out of 12 prisons worked in. At any given time, **10**% of prison population enrolled. **17**% on CFO3 programme at time of release.

#### **South West**

8 out of 11 prisons worked in. At any given time, **10**% of prison population enrolled. **14**% on CFO3 programme at time of release.

### **North East**

All 7 prisons worked in.

At any given time, **16%** of prison population enrolled.

19% on CFO3 programme at time of release.

### Yorkshire & Humberside

10 out of 13 prisons worked in.

At any given time, 13% of prison population enrolled.

16% on CFO3 programme at time of release.

### **East Midlands**

9 out of 15 prisons worked in.

At any given time, 13% of prison population enrolled.

15% on CFO3 programme at time of release.

### **East of England**

11 out of 14 prisons worked in.

At any given time, 8% of prison population enrolled.

**10%** on CFO3 programme at time of release.

### London

6 out of 9 prisons worked in.

At any given time, 6% of prison population enrolled.

4% on CFO3 programme at time of release.

### **South East**

16 out of 26 prisons worked in.

At any given time, 16% of prison population enrolled.

13% on CFO3 programme at time of release.



# Geographical Coverage: Community

**33,624 (48%)** participants were enrolled on the programme whilst in the community with probation

### **North West**

At any given time, **13%** of probation caseload enrolled. This ranges from **21%** in Copeland to **5%** in Eden.

#### **West Midlands**

At any given time, **13%** of probation caseload enrolled. This ranges from **27%** in Telford & Wrekin to **7%** in Coventry.

### **South West**

At any given time, **9%** of probation caseload enrolled. This ranges from **15%** in West Devon to **2%** in East Dorset.

### **North East**

At any given time, **15**% of probation caseload enrolled. This ranges from **23**% in Northumberland to **11**% in Stockton-on-Tees.

### Yorkshire & Humberside

At any given time, **13**% of probation caseload enrolled. This ranges from **27**% in North East Lincolnshire to **7**% in Bradford.

### **East Midlands**

At any given time, **14%** of probation caseload enrolled. This ranges from **19%** in South Kesteven to **7%** in Daventry.

### **East of England**

At any given time, **9%** of probation caseload enrolled. This ranges from **20%** in King's Lynn & West Norfolk to **2%** in East Hertfordshire.

#### London

At any given time, **6%** of probation caseload enrolled. This ranges from **11%** in Havering to less than **1%** in Richmond-upon-Thames.

### **South East**

At any given time, **11%** of probation caseload enrolled. This ranges from **18%** in Maidstone to **3%** in the Isle of Wight.

## In Focus

Enrolled: 8,360

Received support: 6,192

Left to education: 201 (+0.5% \*)

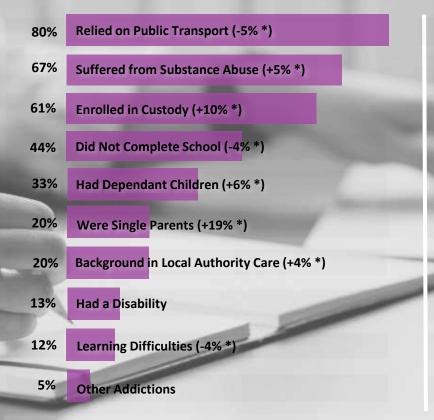
Left to employment: 273 (-5% \*)

Still on programme: 3,277

\* Indicates statistical significance when measured against male participants.

# Female Participants

Female participants faced a variety of problems and barriers to employment.



CFO3 provided over **23,000** training courses to help female participants.

Most completed multiple courses.



CFO3 helped **273** female participants to find a job with **3,277** (**39%**) still on the programme.





### Enrolment Status:

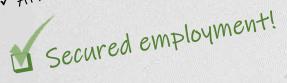
- o Struggling with bills and rent arrears
- o Problems with child support
- o Alcohol and drug addictions
- o Abusive relationships
- o Personal hygiene and presentation problems

## CFO3 Support Provided:

- ✓ Child support meetings attendance
- ✓ Substance abuse assessment
- ✓ Specialist support referral: Substance abuse
- ✓ Specialist support referral: Relationships
- ✓ Help to obtain tenancy legal support
- ✓ Specialist support referral: Finances
- ✓ Help with budget plan
- ✓ Specialist support referral: Benefits
- ✓ Specialist support referral: Accommodation
- ✓ Helped to obtain universal credit
- ✓ Support to attend company recruitment days
- ✓ Confidence building
- ✓ Assistance with job application forms
- ✓ Interview practice and techniques

# Achievements

- ✓ Personal presentation course
- ✓ completed attitude and life skills feedback ✓ Money management course
- ✓ Attitude and life skills: Time keeping ✓ Short course: Home achievement programme
- ✓ Attitude and life skills: Goal setting
- ✓ Attitude and life skills: Parenting
- ✓ Education and training: Personal development
- ✓ city and Guilds: Customer service
- ✓ completed job searches
- ✓ Attended interviews



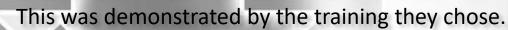


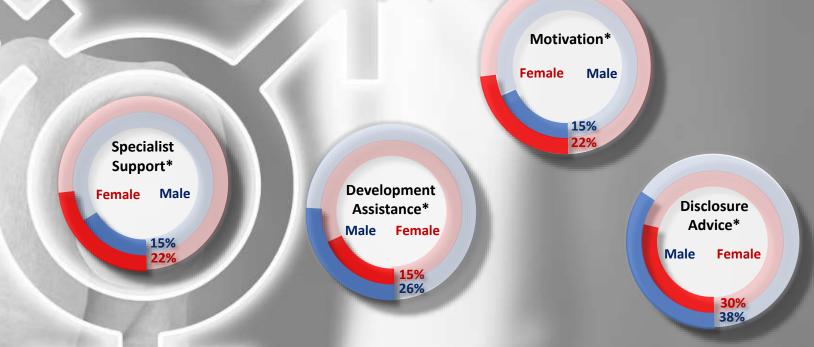




# Male & Female Participants

Men and Women often had different needs.





**CFO3 Enrolments** 

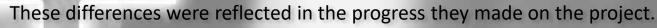
Female: 8,360

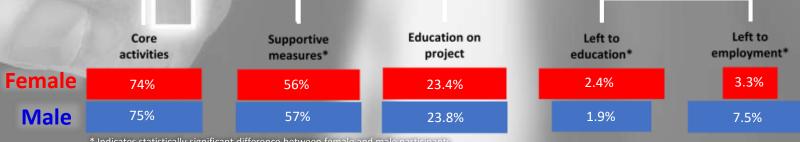
Comparisons

Still active: 3,277

Male: 61,449

Still active: 23,889





\* Indicates statistically significant difference between female and male participants.

CASESTUDY Participant



# Needs



### Enrolment Status:

- o Background in local authority care
- o Struggling with jealousy and anger problems
- o In relationship with dependant child
- o Alcohol and drug addictions
- O Suffers from Paranoia and negativity
- o Debt problems
- o Wants to be a good role model

## CFO3 Support Provided:

- ✓ Assistance to clarify personal objectives/ goals
- ✓ Helped to boost sense of self confidence
- ✓ Support with drug use and relapse prevention
- √ Benefit advice
- ✓ Disclosure advice
- ✓ Help to obtain ID
- ✓ Provided mentor
- ✓ Help to identify transferable skills
- ✓ Assistance to prepare for release from custody
- ✓ Support with CV creation
- ✓ Helped to create a debt repayment plan
- ✓ Support with anti social behaviour problems
- ✓ Financial support for interview clothing
- ✓ Assistance to identify job vacancies
- ✓ Therview practice and techniques

# Achievements

- ✓ Attitude and life skills: Confidence building ✓ completed attitude and life skills feedback
- ✓ Attitude & life skills: Motivation V Attitude & Life Skills: Mentoring
- ✓ Attitude and life skills: Problem solving
- ✓ Developing assertiveness training course V Education and training: Site safety course
- ✓ Education and training: Tenancy skills ✓ completed a CV
- ✓ Interview training
- ✓ completed job searches
- ✓ Attended interviews

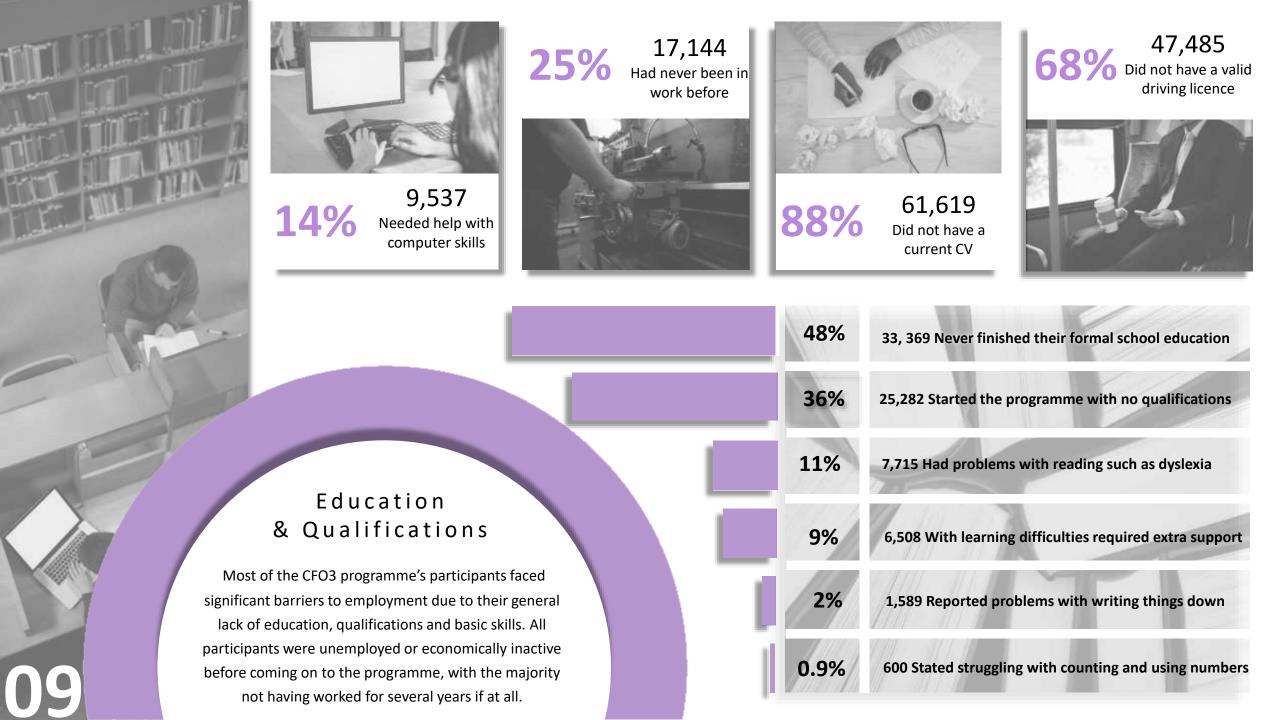


Secured employment!





Employment.



Did not complete school: 33,369

Completed school: 31.481

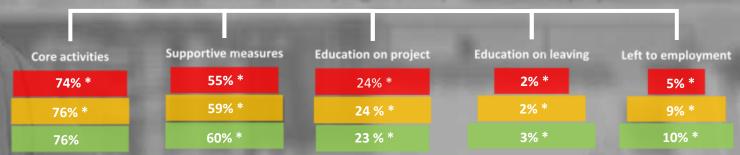
Further education/ Apprenticeship: 4,668

# Educational Impact

Academic achievement had a substantial effect throughout participants lives.



This was reflected in the progress they made on the project.



<sup>\*</sup> Indicates statistical significance when measured against other participants.

## In Focus

**Enrolled: 10,804** 

Received support: 8,160

Left to education: 234

Left to employment: 655 (-1% \*)

Still on programme: 3,955

# Participants With Learning Difficulties

Participants with learning disabilities faced a number of barriers to employment.

69%	Substance Abuse (+7% *)
57%	Not Worked for Over a Year (-6% *)
51%	Enrolled in Custody (-2% *)
42%	Needed Accommodation Help
29%	Have Never Been Employed (+7% *)
28%	Had Dependant Children
25%	Background in Local Authority Care (+10% *)
17%	Had a Disability (+11% *)
14%	Confidence and Anxiety Problems (+7% *)
9%	Had Other Addictions (+4% *)

CFO3 provided over 32,000 training courses to help participants with learning difficulties.

Most completed multiple courses.

18,752	Motivation & Personal Skills				
2,756	Education on Project				
2,401	Support Referrals				
2,068	Debt/ Benefits/ Money/ Admin				
1,779	Job Search Support				
1,192	Mentoring				
996	Vocational Training				
887	Bank Account/ Accommodation				
811	Health/ Family				
674	Interview Support				

CFO3 helped 655 participants with learning difficulties to find a job with 3,955 (37%) still on the programme.

<sup>\*</sup> Indicates statistical significance when measured against participants without LD.

### **CFO3 Enrolments**

Participants with LD: 10,804

Still Active: 3,955

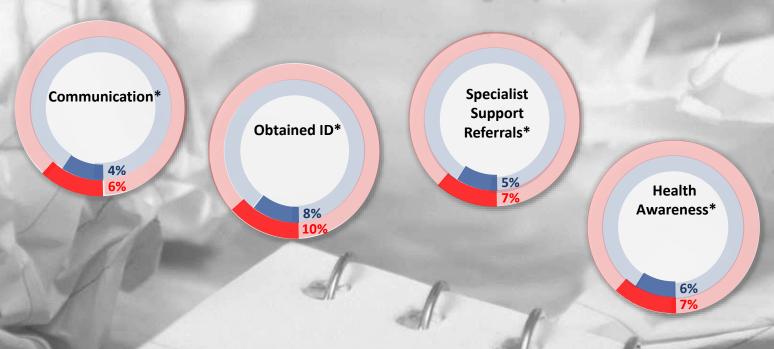
Participants without LD: 54,189

Still Active: 21,471

# Learning Difficulties

Participants with learning difficulties often had different needs

This was reflected in the training they opted for.



These differences were reflected in the progress they made on the project.

Core activities*	Supportive measures*	Education on project*	Left to education*	Assisted to employment*
76%	59%	25%	2.2%	6.1%
75%	57%	24%	1.9%	7.3%

<sup>\*</sup> Indicates statistical significance when measured against participants without LD.





### Enrolment Status:

- o In relationship and has a child
- o Alcohol / drug addictions
- o Needed help to find work
- O Suffered from anxiety & depression
- o Struggled with personal finances
- o Wants to be able support family

## CFO3 Support Provided:

- ✓ Provided disclosure advice
- ✓ Support with CV creation
- ✓ Assistance to understand budget and finances
- ✓ Provided debt advice
- ✓ Supported contact with CAB for debt problems
- ✓ Help to develop job search skills
- ✓ Help with positive thinking exercises
- ✓ Appointment help for anxiety and depression
- ✓ Assistance with site safety application
- ✓ Financial support for site safety course
- ✓ Financial support for CSCS course
- ✓ Financial support for CSCS card
- ✓ Job search assistance
- ✓ Assistance with job applications
- ✓ Financial Support for work clothing and PPE

# Achievements

- ✓ Attitude & life skills: Motivation ✓ completed a CV
- ✓ Work placement/ taster

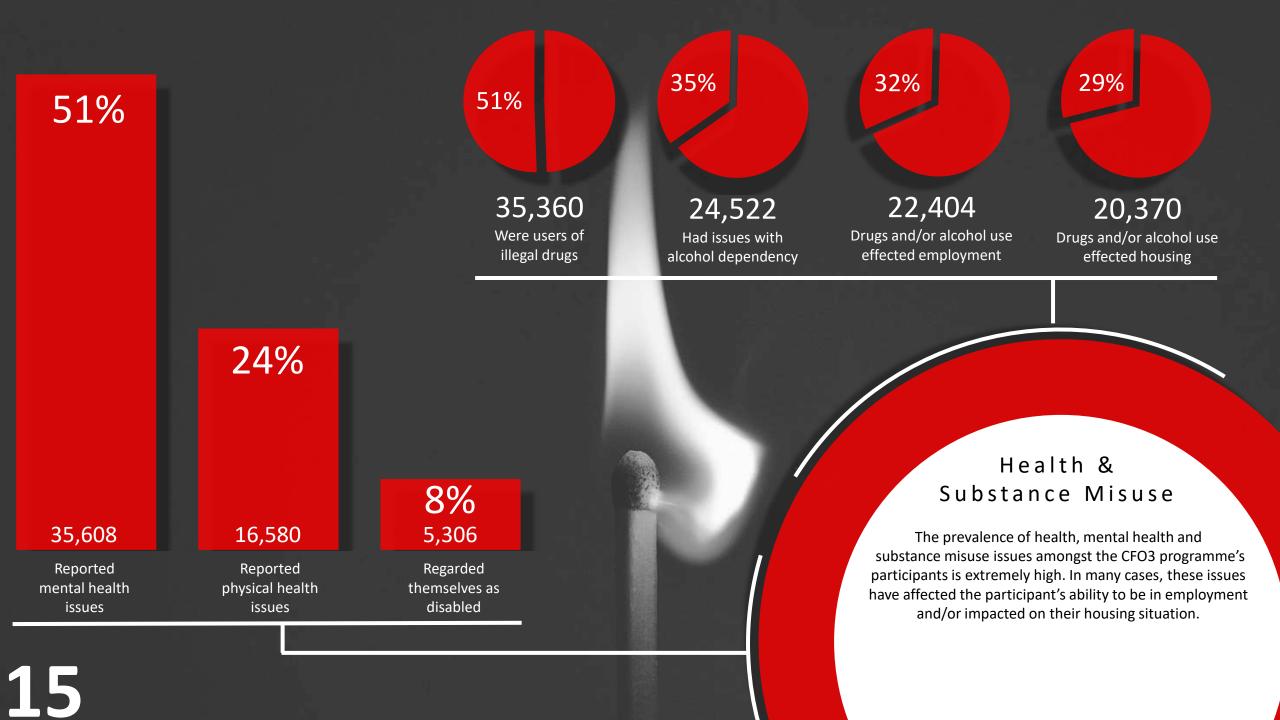
- ✓ completed attitude and life skills feedback
- ✓ Attitude and life skills: Problem solving ✓ Health awareness V Education and training: Site safety course
- ✓ Attitude and life skills: Communication
- ✓ Attitude and life skills: Confidence building V Education and training: Site safety Plus
- ✓ Interview training
- ✓ completed job searches
- ✓ Attended interviews





Employment"





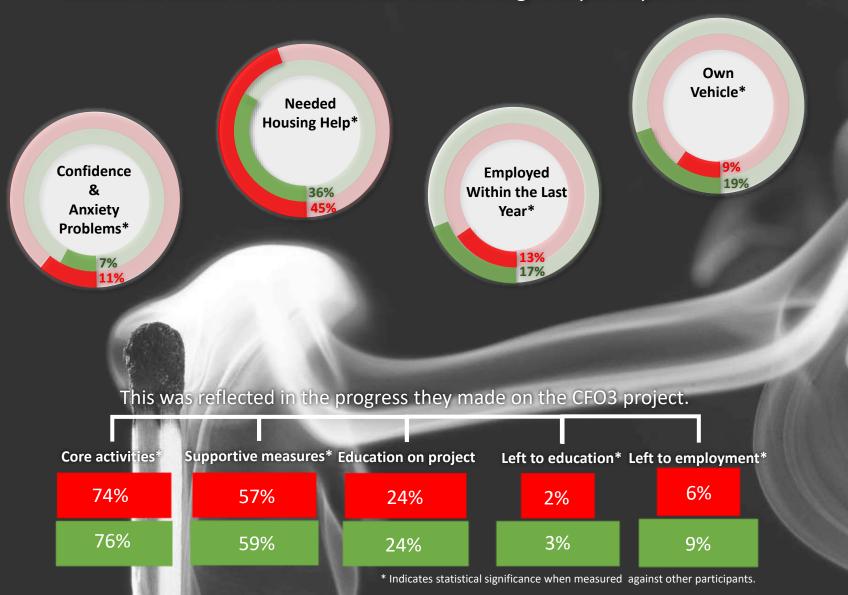
### **CFO3 Enrolments**

Substance abusers 43,881 (63%)

Non substance abusers 25,035 (36%)

# Substance Misuse

Substance abuse had a substantial effect throughout participants lives.



## In Focus

Enrolled: 5,306

**Received Support: 3,935** 

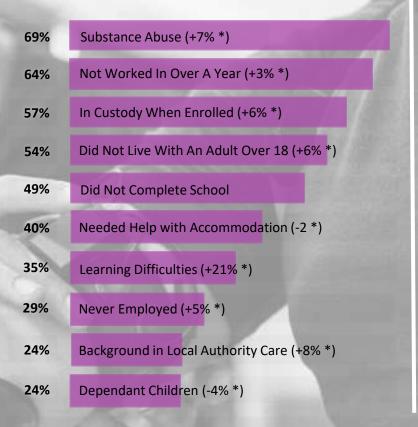
**Left to Education: 121** 

Left to Employment: 159 (-4% \*)

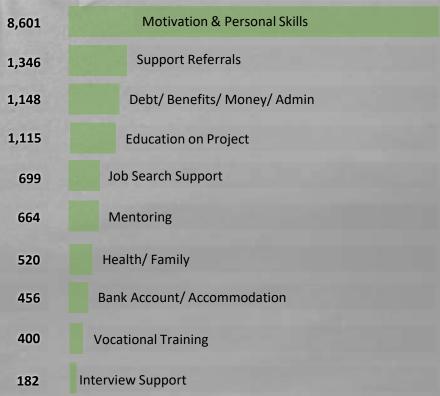
Still on Programme: 1,884

## Participants with Disabilities

Participants with disabilities faced a number of barriers to employment.



CFO3 provided over **15,000** training courses to help participants with disabilities. Most participants completed multiple courses.



CFO3 helped **159** participants with disabilities to find a job with **1,884 (36%)** still involved in the programme.

<sup>\*</sup> Indicates statistical significance when measured against non disabled participants.





### Enrolment Status:

- o Suffered from multiple health conditions
- o Felt that health conditions were barriers to employment
- o Needed help to find work

## CFO3 Support Provided:

- ✓ Assistance to identify participant goals
- ✓ Helped to create a plan to achieve goals
- ✓ Help to identify training opportunities
- ✓ Assistance with training applications
- ✓ Provided disclosure advice
- ✓ Help to identify personal strengths and
- ✓ Financial support for employment training
- ✓ Supported contact with external support organisations to obtain help with job searches
- ✓ Financial support for PPE
- ✓ Interview support

# Achievements

- ✓ Attitude and life skills: Goal setting ✓ Education and Trainina. Hecin V Education and Training: H&S in construction
- ✓ Completed attitude and life skills feedback
- ✓ Education and training: Professional skills
- ✓ completed a CV
- ✓ Health: Improved wellbeing and motivation ✓ carried out job searches
- ✓ Interview preparation
- ✓ Attended interviews







# Participants Income & Debt

## Income

Only **11%** of CFO3 participants had a regular wage.

**58%** relied on benefits as their main source of income.

5% Income from Other Sources

10% No Income

11% Income from Wages

15% Reliant on Crime

58% Reliant on Benefits

# Debt

55% of Participantshad outstanding debt.41% claimed this affected their offending.

**Child Support/ Student Loans 2%** 

**Loan Sharks 2%** 

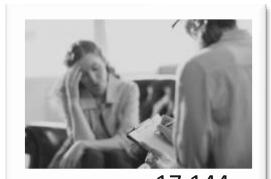
**Secured Loans 4%** 

**Unsecured Loans 9%** 

**Rent/ Mortgage arrears 10%** 

Pay Day Loans/ Other Debt 20%

**Court Fines 36%** 



17,144
Had never worked



1,948
Lived in a remote area



8,237

Did not have access to public transport or their own vehicle



28%

19,337 Had dependant children

### **Types of Work**

61% Would consider multiple work patterns

**25%** Would consider full time work only

Would consider part time work only

9% Other

Aiming for Employment

Attitudes and expectations about work varied greatly for CFO3 Participants, as did the challenges they faced to gain employment. The majority thought that having a job would reduce their chance of reoffending and many were willing to consider multiple work patterns in order to find work. Some of the obstacles faced included the prospect of longer commute times and lack of public transport, the lack of valid work experience and the sourcing of childcare for those with children.

### **Travel to Work**

Would travel up to 1 hour

Would travel Between 1 and 1.5 hours

Not sure

Would travel over 1.5 hours

4%

11%

68%

**17%** 

20

## In Focus

Enrolled: 4,090

**Received Support: 3,020** 

**Left to Education: 73** 

Left to Employment: 162 (-3% \*)

Still on Programme: 1,541

\* Indicates statistical significance when measured against participants aged 20+.

# Participants Aged Below 20

Participants aged below 20 faced a number of barriers to employment.



CFO3 provided over **11,000** training courses to help participants aged below 20. Most participants completed multiple courses.



CFO3 helped **162** participants aged below 20 to find a job with **1,541 (38%)** still involved in the programme.

### **CFO3 Enrolments**

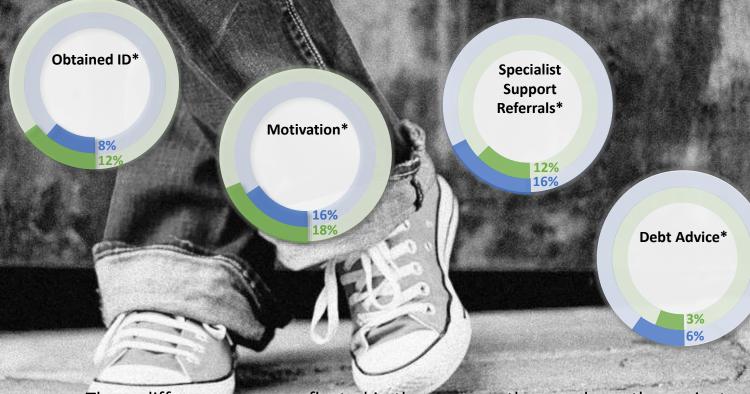
Below 20: 4,090 Still Active: 1,541

20+: 65,728

Still Active: 25,625

# Participants Aged below 20

Participants aged below 20 often had different needs This was reflected in the training they opted for.



These differences were reflected in the progress they made on the project.

Core activities	Supportive measures*	Education on project	Left to education	Left to employment*
74%	55%	23%	2%	4%
75%	57%	25%	2%	7%





### Enrolment Status:

- o Lacking confidence and self esteem
- o Problems with home and family
- O Did not complete school
- o Limited vocabulary
- o Lack of knowledge about employment and education
- o No plans for the future

## CFO3 Support Provided:

- ✓ Confidence building
- ✓ Review of training and apprenticeship options
- ✓ Explored voluntary employment opportunities
- ✓ Support to attend appointments
- ✓ Support to obtain NI number
- ✓ Support admission to skills match programme
- ✓ Provided advice and support to obtain benefits
- ✓ Supported attendance to job centre
- ✓ Specialist support referral: Mental wellbeing
- ✓ Support to obtain ID card
- ✓ Help to identify employment options
- √ Help to create a CV
- ✓ Financial Support: Travel to employment appointments
- ✓ Assistance with job application forms

# Achievements



- ✓ Attitude and life skills Confidence building
- ✓ Attitude and life skills: Goal setting ✓ Positive activities to improve mental health
- ✓ Attitude and life skills: Obtained NI number
- ✓ completed attitude and life skills feedback ✓ Attitude and life skills: Obtained ID card
- ✓ Vocational training: Customer service skills ✓ completed a CV
- ✓ completed job searches
- ✓ Attended interviews



Secured employment!





Employment"

### Personal Support

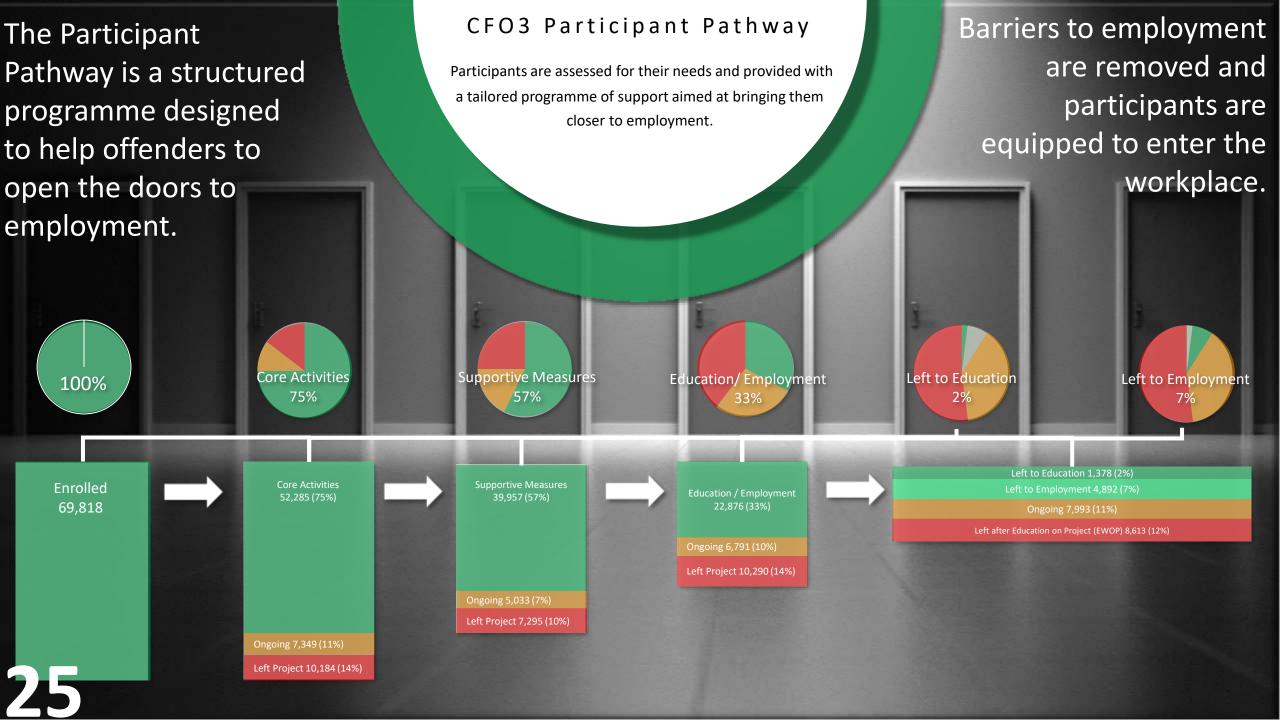
The CFO3 Programme has provided targeted support to thousands of Participants by helping them challenge their offending behaviour and removing the barriers to job-readiness.

By listening to the problems experienced by our Participants we can offer them the help they really need.

The help we provide is designed to facilitate access to the job market and the benefits that brings.



CFO3 provided over 200,000 training courses and support modules designed to help participants reach their goals.





## Armed Forces Covenant

In 2016, HMPPS Co-Financing Organisation was the recipient of an MoD Covenant Fund Trust (was Grant) fund. The project was called "Network for Ex-Service Personnel" (NESP).

Over the duration of the project, the CFO team collaborated with a number of external organisations including RFEA, Ubique, SToMP, NPR, Ormiston Families, Anglia Ruskin University and RBLI.

CFO3 have also worked with staff at the Military Correction Training Centre (MCTC) in Colchester to assist Ex-Service Personnel to make the transition back to "Civvie Street".



The CFO3 Veteran Support Map shows the location and contact details of over 2,500 Veteran Support Services and can be found at

https://mod.co-financing.org/veteran-support-map/

### **CFO3 Enrolments**

Veterans: 2,047 **Still Active: 734** 

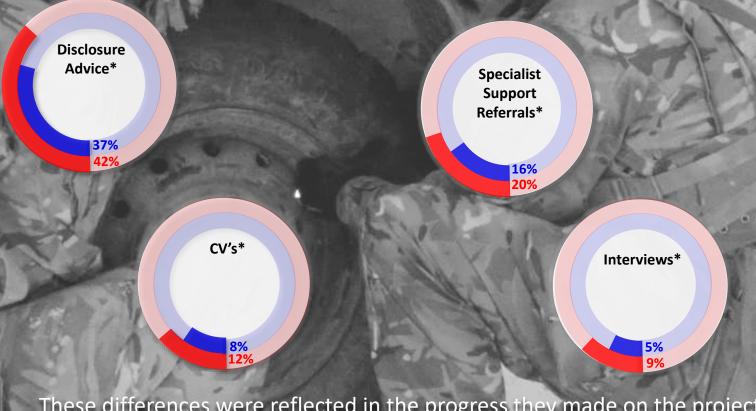
Non Veterans: 67,771

Still Active: 26,432

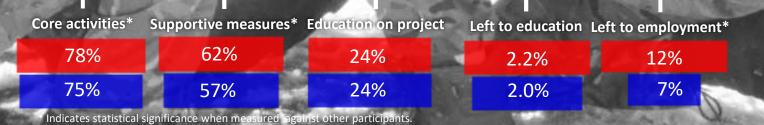
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## Veterans of the Armed Forces

Armed Forces Veterans often had different needs. This was reflected in the training they opted for.



These differences were reflected in the progress they made on the project.









### Enrolment Status:

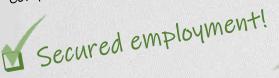
- o Enrolled in custody
- o Suffered from anxiety
- o Suffered from substance misuse
- o Problems with debt & arrears
- o Needed help with maths skills

## CFO3 Support Provided:

- ✓ Disclosure advice
- ✓ Referral for debt advice
- ✓ Referral for help with maths skills
- ✓ Advice about CSCS card acquisition
- ✓ Advice about work related qualifications
- ✓ Support with benefit application
- ✓ Support to access training opportunity
- ✓ Financial support: CSCS test
- ✓ Preparation support for CSCS test
- ✓ Financial support: IOSH course
- ✓ Support with recruitment agency contact
- ✓ Financial support: CSCS card
- ✓ Help to create a CV

# Achievements

- ✓ Attitude & life skills: Disclosure
- ✓ completed attitude and life skills feedback
- ✓ Short course: Literacy skills
- ✓ Short Course: Communication skills
- ✓ Short Course: IOSH health & safety course ✓ Education & training: Building self confidence
- ✓ Attitude & life skills: Problem solving
- ✓ completed a CV
- ✓ Attitude & life skills: Self esteem/ confidence ✓ Short course: CSCS course
- ✓ Employment: Interviews
- ✓ Completed applications













## Please contact us for more information

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