



Wider Custody Delivery

**Support available for participants throughout all
custody regions**

What is Wider Custody Delivery?

Wider custody delivery is available in over 70 custodial locations. Participants are engaged by a Support Worker to overcome practical challenges and make progression to re-engage with the community. Activities are people-centred and focus on the key issues an individual is facing.

At these wider custody locations, participants can also look to progress into CFO Wing delivery, work towards recategorisation and other practical goals.

Any support delivered is designed to complement support the participant is engaging with in the wider prison, with progress and feedback provided to POMs, COMs etc.

As well as tailored activities, there are further courses and projects available through the CFO Innovation Fund.

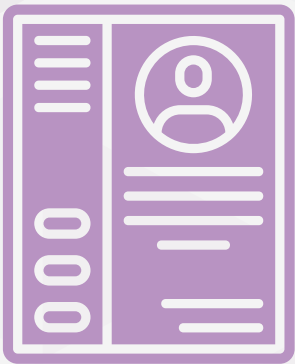
Please note that delivery is not limited to the activities mentioned throughout, and can vary from region-to-region. Please get in touch with the provider in your region for more information.

A full map covering all custody CFO delivery locations is available via: [CreatingFutureOpportunities.gov.uk /CFO-Evolution-Community-Delivery-Map](https://www.creatingfutureopportunities.gov.uk/CFO-Evolution-Community-Delivery-Map)



Support Available

Wider custody delivery support can include (but is not exhaustive to):



Employability

CV writing, job searches, interview preparation



Education

Accessing education, courses and digital college



Training

Accredited courses (including CSCS) and qualifications



Finances

Budgeting, money management, spending habits



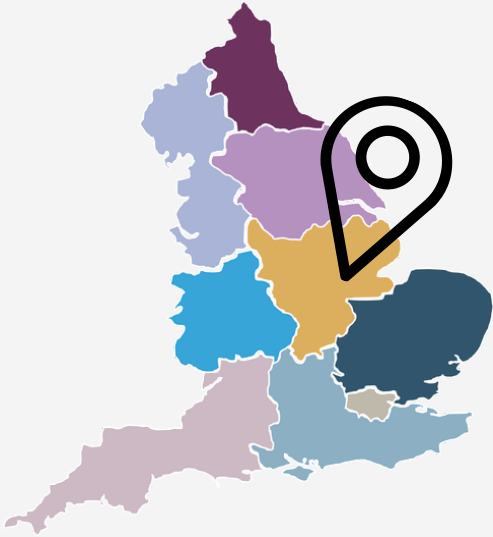
Personal Skills

Boosting confidence, thinking skills and behaviours



Independent Living

Healthy eating, how to be a good tenant, personal wellbeing



Rashad's Journey

In preparation for his release, Rashad* required support that would move him closer to the labour market. He was interested in working in hospitality, but didn't have any plans in place.

Rashad's* Support Worker enrolled him onto a Level 1 Hospitality and Catering course and arranged for the participant to gain work experience at the on-site bistro at HMP Lincoln.

Wrapping around this, together they completed an interview skills class, which built Rashad*'s confidence. This was done with the support for the PEL at HMP Lincoln, ensuring that delivery was not duplicated.

As a result of these activities, Rashad* had successful job interviews at both Greene King and Wagamama. Having employment lined up for his release meant Rashad* would be able to hit the ground running in the community, especially given that he would be moving out of his local area due to an exclusion zone condition.

Speaking about his experience with CFO, Rashad* said: "Thank you for all the support CFO Evolution has given me whilst in custody. I had no clue where I wanted to be at the beginning and now I have everything set up for me and I couldn't be happier. The work you do is truly amazing and changes people's lives."

To further support his reintegration in the community, Rashad* was introduced to a CFO Support Worker in the local area, with a pre-release handover completed to ensure continued progress.

It was noted that Rashad* felt positive about his future, and moving through the gate he engaged with CFO for support in moving on from an Approved Premises into stable, longer-term accommodation.

Ethan's Journey



Participants can self-refer to CFO for support overcoming barriers in custody and the community. This was the case for Ethan*, who referred himself to CFO at HMP Leyhill for support in gaining ROTL and moving through the gate.

Ethan* was lacking in confidence and struggling with negative thoughts – to combat this, his Support Worker completed a goal setting exercise to get started.

Employment was identified as a reasonable goal, so together they worked to produce a CV and a disclosure letter, including completing a session on understanding the disclosure process. Mock interviews helped to remove thoughts of negative self-image and boosted confidence.

Ethan's* Support Worker then helped him to apply for a painting and decorating role on ROTL. Thanks to the activities engaged with, he successfully secured a role, with a job available upon his release too. The OMU at HMP Leyhill worked with the CFO Support Worker to assure the correct approval was in place for the ROTL placement.

He was much more positive about his future having secured employment, and said: "The help I have received from my Support Worker in the CFO office has been amazing. I first spoke to them a few months ago and during that conversation, she was very helpful. She has helped me with my CV, cover letter and disclosure letter for external work. They have been very encouraging, helping me to apply for external work, interview techniques and has helped me to believe in myself. They have also spoken to be about support upon release around self-employment and mentoring CFO in Bristol, which will be of great benefit to me as I have been in prison for over 8 years. They are a very caring, kind and supportive person and I can't thank her enough for her help and support."

Innovation Fund



Additional funding to reduce reoffending.

CFO are continually adapting and developing our delivery to provide the best possible support for participants. The Innovation Fund is a significant part of this support – it allows for additional funding and delivery infrastructure, mobilised at a quick pace to enhance delivery in each region.

All projects delivered via the Innovation Fund aim to meet the specific needs of the cohort and enhance the local economy. We learn from each of these projects, and use them as a platform for future CFO delivery, transforming innovations into nationwide support.

CFO Innovation Lead, Sharon Flynn, helps to shape the projects delivered. Speaking about the impact of this additional funding, she said: “This funding represents a unique opportunity to bring real additionality to our already strong CFO offer. It allows us to enhance the support we provide to participants, trial innovative approaches, and deliver meaningful improvements that could have a lasting impact on rehabilitation and reoffending outcomes.”

Innovation Fund projects are already taking shape nationwide. A standout example has been delivered at HMP Moorland and HMP Holme House, who have been tackling reoffending through a project in partnership with Doncaster Rugby League. The eight-week course, which includes classroom elements, has seen a high turnout. It focusses on teamwork, resilience and personal growth, with lived experience elements which resonate deeply with participants.

Rugby drills are used to break down barriers and encourage communication, bringing together participants from different prison wings into one activity. Speaking positively about his experience, Graham* said: “I enjoyed every last bit – it took me out of prison and put my mind in a better place.”

How to refer

CFO accept referrals from a range of custodial stakeholders.

Making a referral to CFO services is simple and easy. Simply go to **[CreatingFutureOpportunities.gov.uk/](https://www.creatingfutureopportunities.gov.uk/)** **CFO-Evolution-Referrals** fill out the form, and your referral will be shared with the relevant CFO provider.

CFO services are complementary to mainstream provisions, providing wraparound support tailored to each participant's journey and avoiding any duplication of provisions. CFO activities regularly help participants to engage with mainstream services, and reduce reoffending.

Each region has a different CFO Prime Provider, and as a result, services can differ from region-to-region. Should you require further information about the services available in your area please get in contact with your nearest CFO location here:

[CreatingFutureOpportunities.gov.uk/](https://www.creatingfutureopportunities.gov.uk/)
Contact



You can also scan this QR code to go straight to the referral form!

The CFO Evolution programme is funded by HMPPS CFO. For more information about CFO services, please visit:

[CreatingFutureOpportunities.gov.uk](https://www.creatingfutureopportunities.gov.uk/)



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*Names changed to avoid disclosure of identity